MANAGE YOUR ACCOUNT OR MAKE A PAYMENT



FOR MONEYGRAM, USE SNAP **PAYMENT CODE: 15563**

CVS/pharmacy Walmart >

IN PERSON: (CASH ONLY)

FIND PAYMENT CENTER

ONLINE: USING THE "MY ACCOUNT" FEATURE:

VIEW MY ACCOUNT

BY PHONE: CALL OUR 24HR AUTOMATED SYSTEM

CALL 844.227.2651

OR

DOWNLOAD THE SNAP **ENERGY LATINO APP ON** GOOGLE PLAY OR APP STORE!

DOWNLOAD NOW



ANDROID APP ON Google play



Available on the App Store

EARN \$30 CREDIT FOR EVERY FRIEND YOU REFER

TELL YOUR FRIENDS TO CALL 877.233.2159 AND TELL US WHO REFERRED THEM PLUS, IF ANY OF THOSE FRIENDS REFER A FRIEND, GET AN EXTRA \$10 CREDIT!

Have questions? Call 844.501.7627 to talk to a live agent! Hours: Mon - Fri: 7am - 7pm Saturday: 8am - 5pm Sunday: 9am - 1pm



*Your plan's Energy Fact Label (EFL), Terms of Services (TOS) with exhibit 1, Your Rights as a Customer (YRAC) and Prepaid Disclosure Statement (PDS Smart Meter Plan only) can be found on our website under Customer Care and Customer PDFs at: https://www.snapenergytexas.com/pdfs/

Not satisfied?

Snap takes your satisfaction very seriously. If an agent or supervisor is not able to resolve your issue, we have a dedicated toll free hotline. Simply dial 855-447-2946 and select option 3. You can also email us at customerservice@snapenergytexas.com. We will respond within 1 business day.